

**Administration Officer  
Position Description  
April 2025**

<b>Title:</b>	Administration Officer
<b>Classification:</b>	Administrative Officer Grade 1 Level A to Administrative Officer Grade 1 Level D, depending on experience (according to award)
<b>Salary:</b>	<p>\$60,275.10 to \$64,713.50 pro rata plus the applicable Superannuation Guarantee Rate per annum for a full time position (According to Djerriwarrh's internal scale).</p> <p>Staff also have the ability to access "tax free" benefits of \$30,000 grossed-up per annum. Djerriwarrh receives concessional fringe benefit tax treatment due to its current Public Benevolent Institution (PBI) status, and can therefore pass on these benefits to staff according to current tax legislation. This benefit is only available to staff while Djerriwarrh retains its PBI status.</p>
<b>Status:</b>	Part time (0.6), fixed term until 24 December 2025
<b>Award:</b>	Labour Market Assistance Industry Award 2020

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**ORGANISATIONAL CONTEXT:**

Djerriwarrh Community & Education Services (Djerriwarrh) is a highly regarded not for profit charitable organisation which has been delivering high quality education, training, employment and youth programs in the western suburbs of Melbourne since 1989. Djerriwarrh's Mission Statement is 'empowering individuals and local communities to learn, connect and grow'. Djerriwarrh works in partnership with the community, other community based organisations, participants/clients and local, state and federal governments.

Education and training services including:

- Adult Community & Further Education (Learn Local provider)
- Vocational Education and Training (VET)
- Government (State and Federal) contracted training (Skills First)
- Skills for Education and Employment (SEE) and the Adult Migrant English Program (AMEP) trading as Learning for Employment
- Literacy and Numeracy services
- Djerriwarrh Community College
- Djerriwarrh Neighbourhood House

Youth services including:

- School Focused Youth Services
- TAC L2P Learner Driver Program
- Better Futures
- Reconnect
- Homework Club

Employment services including:

- Jobs Victoria Mentors (JVM)
- Parent Pathways

### **DJERRIWARRH'S VALUES:**

*Caring* – we provide a safe and welcoming environment for all.

*Respectful* – we treat all people fairly and equally.

*Inclusive* – we are welcoming and put people first.

*Adaptable* – we respond to individual and community needs in a creative and flexible way.

*Accountable* – we take responsibility for our decisions and follow through on our commitments.

Djerriwarrh is committed to quality, innovation and promoting a culture of continuous improvement in its governance, management and service delivery.

Djerriwarrh is committed to child safety and all staff, volunteers and board members have a responsibility to prevent child abuse and respond appropriately to allegations.

All Djerriwarrh employees have a shared responsibility to identify and manage risks particularly those associated with children and young people attending the workplace.

Djerriwarrh is committed to providing a safe and inclusive environment for all children and young people from all cultures including from Aboriginal peoples, people from culturally and/or linguistically diverse backgrounds, gender and sexually diverse people and people with a disability.

### **POSITION OBJECTIVES:**

As a member of the Business Services Team, the Administration Officer position is responsible for working with and supporting the Business Services Team. The role provides efficient and effective administrative assistance ensuring the smooth delivery of Business Services operations.

The Administration Officer will report to and work under the direction of the Executive Business Services Coordinator.

### **DUTIES & RESPONSIBILITIES**

- Effective administrative support including regular sorting and filing of documents for easy access and/or archiving.
- Word processing new and draft documents.
- Coordinating internal and external meetings, booking venue space, catering, printing, preparing agendas, taking minutes and circulating meeting notes.
- Requesting information, including quotes for services and recommendations where appropriate.
- Managing office supplies and assist with facilities and utilities administration support as required.
- Participating in Business Services Team meetings, sharing information and providing input.
- Demonstrate exceptional planning, attention to detail, time management, organisation and prioritisation skills.
- Provide general administrative support for Human Resources staff.
- Assist Business Services staff in a manner that promotes the efficiency of the team and the organisation.
- Any other duties as directed by the Executive Business Services Coordinator.

## **CONDITIONS OF EMPLOYMENT:**

The Administration Officer is a part time position.

Remuneration falls under the Labour Market Assistance Industry Award. Salary is within the range of \$60,275.10 to \$64,713.50 pro rata plus superannuation. The applicable hourly rate range is \$30.42 to \$32.66 per hour. This position may access "tax free" benefits of \$30,000 grossed-up per annum. Djerriwarrh receives concessional fringe benefit tax treatment due to its current Public Benevolent Institution (PBI) status, and can therefore pass on these benefits to staff according to current tax legislation. This benefit is only available to staff while Djerriwarrh retains the PBI status.

The starting salary is dependent on relevant qualifications and experience. A probation period of 6 months applies to this position.

### **Confirmation of employment**

Confirmation of employment with Djerriwarrh is subject to the provision of:

- Satisfactory outcome of Nationally Coordinated Criminal History Check (NCCHC) and Working with Children Check. A Working with Children Check is the responsibility of the employee.
- A valid Australian visa with work rights (if applicable).

### **Workplace Health and Safety (WHS)**

All employees have a personal responsibility to work safely and to abide by the legislation, rules and established safe work practices that govern safety.

All employees are responsible for their own safety and that of fellow employees. All employees must:

- Report unsafe or unhealthy work practices to WHS representatives, coordinators and/or managers.
- Comply with WHS policies and procedures (including updated COVID-19 Safe practices and plans) and to follow directions given by coordinators, managers or any WHS and Emergency Response Team representatives in relation to safe work practices.
- Comply with all current government and health expert advice, including Chief Health Officer Directions, regarding COVID-19 safe practices and requirements.

### **Site flexibility**

Staff may be required to work at any of the Djerriwarrh sites including outreach sites. Djerriwarrh's head office is based in Melton with other sites in Sunshine and Ballarat.

### **Drivers licence**

A current driver's licence is desirable.

### **Pre-existing injury**

The person appointed to this position will be required to disclose any pre-existing injuries or disease that might be adversely affected by employment in this position. This will assist Djerriwarrh in providing a safe work environment for new staff.

## **KEY SELECTION CRITERIA**

### ***Mandatory:***

- KSC 1: An ability to work effectively in a team, independently and autonomously.
- KSC 2: High level written and oral communication skills.
- KSC 3: Efficient and effective organisational and administrative skills.
- KSC 4: Proven ability to manage time and prioritise workload with often changing or competing demands.
- KSC 5: High proficiency in Information Technology with a demonstrated ability to use Microsoft Office software, in particular Outlook and Word.

### ***Desirable:***

- KSC 6: Experience with Human Resources systems, such as ELMO, would be advantageous.

## **QUALIFICATIONS/SPECIAL REQUIREMENTS:**

Business/administration qualification or demonstrated experience working in a similar role.

## **REPORTS TO:**

Executive Business Services Coordinator

## **SUPERVISES:**

N/A

**IMPORTANT NOTES:**

- Djerriwarrh actively encourages applications from Aboriginal peoples, people from culturally and/or linguistically diverse backgrounds, gender and sexually diverse people and people with a disability.
- Services comply with the provision of relevant Commonwealth, State or local government legislation, which has direct or indirect implications for the service.
- Services are conducted free from any sexual harassment and any unlawful discrimination which contravenes the:
  - ▶ Racial Discrimination Act 1975
  - ▶ Sex Discrimination Act 1984
  - ▶ Disability Discrimination Act 1992
  - ▶ Disability Act 2006
  - ▶ Equal Opportunity Act 2010
  - ▶ Charter of Human Rights and Responsibilities Act 2006
- Services are conducted in compliance with relevant sections of the:
  - ▶ Privacy Act 1988
  - ▶ Freedom of Information Act 1982
- Djerriwarrh is a child safe organisation and complies with:
  - ▶ Child Wellbeing and Safety Act 2005
  - ▶ Worker Screening Act 2020
- Djerriwarrh acknowledges and respects the privacy of individuals and handles personal information in compliance with Information Privacy Principles (Victoria) and the National Privacy Principles. Your personal information will be destroyed when no longer required.
- Djerriwarrh has in place an information security management system. All staff are required to comply with the relevant policies and procedures to protect the integrity and security of any information created or collected for the purposes of delivering our services and programs.
- COVID-19 Response – Djerriwarrh complies with all current government and health expert advice for conducting a COVID-Safe business and has established COVID-Safe Plans across all our service and administrative site locations.

<b>Declaration</b>	
My position description has been explained in detail and I understand and accept the accountabilities and authority as outlined.	
<b>Employee</b>	Name: ..... Signature: ..... ___/___/___
<b>Manager</b>	Name: ..... Signature: ..... ___/___/___